



# SAFETY AND CONNECTED INFRASTRUCTURE







## SPARE PARTS AND REPAIRS OF OBSOLETE COMPONENTS

We provide a research service of products no longer available on the market by supplying them with new or reconditioned products with 12 month warranty. We can also offer a repair and reconditioning service of faulty components of automation systems with the aim of hand back the product in its full functionality.

## FIELD ENGINEERING

Our team of field engineers is composed by personnel specialized in operations of technical assistance and support to product selection and migration from a specific brand to another one. The Field Engineer presents technical and commercial skills, such as the ability of identify, develop appropriate and customized solutions based on the needs of our customers.



## TECHNICAL SUPPORT

Do you need to select, apply, install or configure electrical, pneumatic and automation products? We are ready to assist you in any technical need, even in terms of monitoring and installation of control and power panels.





# OUR SERVICES

## REMOTE SUPPORT

We provide a remote assistance service. Your benefits will be a better response times from the technical support, a better efficiency of the business and a minimisation of the technicians' transfer costs.

If you have some requests do not hesitate to contact us! The BSA team is ready to grant your inquiries.



## ETL CERTIFICATION

Do you export to the USA and Canada? Do you need products that comply with safety requirements of these countries?

Thanks to Intertek, a company that verifies the quality and safety of products, processes and systems, attesting their compliance with the UL/CSA standard, the BSA team today is ETL certifier for your activity of assembling of electrical panels.

## CODING SUPPORT

We offer assistance and support for the programming and coding of: PLCs, Graphics Interfaces (HMI) and Industrial PC.

Thanks to the skills acquired on field by our technicians, we can follow the activity of programming, installation and commissioning of the products that require it.







## MIGRATION SUPPORT

If you want to reorganize your processes, we will support you in the configuration of electrical panels and machineries, offering you the best solution in term of technology for money.

## TRAINING COURSES

BSA team organizes specialized training courses including practical laboratories dedicated to the customers.

You will learn how new products or software work through practical workshops supported by qualified technicians! Improving your technical skills will help you make your business more efficient.



## DEDICATED AND CUSTOMIZED STOCK

An area of our warehouse can be entirely dedicated to your company!

Make sure the availability of items with high frequency of request, so that they are always ready to be shipped if needed. Customizing your own stock helps speed up your deliveries.

## REPAIR AND MAINTENANCE

Control activities and preventive maintenance on business infrastructures.

We provide a service of assistance to machines, plants and products in terms of repair and maintenance in order to ensure limited costs and contain recovery times.

